



**Cultural and Linguistic Competence (CLC) workgroup meeting
Dunbar Center- 4/19/12**

Present: Peter Swords, Tashia Thomas, Michele Jones Galvin, Ariane Katz, Paulette Purdy, Mary Stronach, Leslie Camaione

Items:

1. Something New and Good
2. Updates
3. Work plan- The workgroup continued to develop our 2012-2013 work plan.
 - a. We focused on the goal of developing a cultural broker model to engage refugee populations.
 - b. Due to a lot of discussion, we were unable to complete the plan during the meeting. It will be completed at May's work group meeting.
 - c. Specific things that came up during the discussion
 - i. How can we develop a sustainable cultural broker model?
 1. Do we solicit donations from foundations and community businesses?
 - ii. No 1 person can be an expert on an entire culture. The key is to be able to pick up on clues and ask questions.
 - iii. We should all be a little more open to our own resistance. We should start to recognize different privilege that we have, ie male privilege.
 - iv. Do we umbrella cultural brokers under interpretation for reimbursement purposes?
 - v. What are some other uses for cultural brokers?
 - vi. How do we interpret system culture to different cultural groups? How do we create a community that understands each other?
 - vii. Should we be thinking about managed care, coordinated care, health homes and comprehensive services?
 - viii. Are refugees connected to faith communities?
 - ix. How do we share refugee stories with the broader community? Through public service announcements?
 - x. How do we determine need?
 - xi. We need to develop a "compelling need" statement that reflects the benefits of using cultural brokers.
 - xii. We need to speak with providers about their expectations for cultural brokers
 - xiii. What are the expectations of the cultural brokers themselves?
 - d. The notes will be typed and sent to members before the next meeting.
4. Other: An email will be sent to the group regarding meeting day and time

5. Next meeting date and time: Thursday, May 17th from 2:30-4:00 at Dunbar

- a. Upcoming tasks for work group meeting-
 - i. Revise our workgroup goals for 2012
 - 1. Develop specific strategies, assign tasks and determine timelines for meeting goals (cultural broker bank)
 - ii. Development of community and workforce development training
 - iii. Development of cultural broker model to engage refugee populations and those that speak a language other than English

Mission: To address disparities in access to and quality of services offered to children with serious emotional disturbances and their families. This group will monitor efforts to address existing disparities with the goal of increased access, consumer satisfaction and improved clinical outcomes across the funding period and beyond.